

Refund Policy

Free trial on a new pay account

From time to time Quick.tv may offer a free trial on new accounts. Upgrades or downgrades from other existing accounts do not qualify for the free trial. You may be asked to input your credit card details in application for the free trial. These details will remain secure and no payments will be taken until the end of the free trial period at which point the first monthly payment will be taken unless you have cancelled the transaction beforehand. Thereafter payments will continue to be made automatically on a cycle of or around thirty days, unless cancelled by you.

Cancel within the free trial period

If you cancel your application to the Quick.tv Service before the end of the free trial period you won't be charged.

Cancel after the free trial period Cancel Services and / or Bundles

Once you cancel you won't be charged beyond the contracted period (usually but not necessarily one month) so there will be no refund on monies already paid or waiver of monies payable to the end of a contract.

Cancel Services and / or Bundles

Where one-off purchases are made for Services or Bundles which are subsequently cancelled by you, no refund is applicable. Where the Services or Bundles are contracted over a period of time, payment is due up to the end of the contract unless otherwise agreed by both parties in writing.

Should you have any questions contact us through www.quick.tv